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## THE GUNTUR DISTRICT GAZETTE

PART - I EXTRAORDINARY  
PUBLISHED BY AUTHORITY

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### NOTIFICATION BY CHILAKALURIPET MUNICIPALITY

SERVICE LEVEL BENCHMARKING FOR CORE URBAN SERVICES UNDER XIV FINANCE COMMISSION - PUBLICATION OF CURRENT SERVICE LEVELS 2015-16 AND MINIMUM SERVICE LEVEL TARGETS ARE PROPOSED TO BE ACHIEVED 2016-17 FOR FOUR ESSENTIAL URBAN SERVICES BY CHILAKALURIPET MUNICIPALITY.

**(GO.MS No. 56 MA&UD (UBS) DEPARTMENT Dt. 09<sup>TH</sup> MARCH - 2016)**

In exercise of the fulfilling the Condition No.2.3 stipulated by the Fourteenth Finance Commission Grants under Para No.3.3, on behalf of the Government of Andhra Pradesh, I hereby makes the current status against each indicator of four key services i.e (i) Water supply (ii) Sewerage and Sanitation (iii) Solid Waste Management & (iv) Storm water drainage and minimum service level targets are to be achieved for 2016-17 of Chilakaluripet Municipality as per Service Level Bench marking developed by the Ministry of Urban Development, Government of India.

Sd/- N.Kanaka Rao  
Commissioner  
Chilakaluripet Municipality

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**14<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format**

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
Chilakaluripet Municipality	AP	Sri N.Kanaka Rao	Municipal Office CPT 522616	9849907278 08647-253994	Cmc_ckt@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2015-16)	Targets (2016-17)	Current (2015-16)	Targets (2016-17)	Current (2015-16)	Targets (2016-17)	Current (2015-16)	Targets (2016-17)	Current (2015-16)	Targets (2016-17)	Current (2015-16)	Targets (2016-17)	Current (2015-16)	Targets (2016-17)	Current (2015-16)	Targets (2016-17)	Current (2015-16)	Targets (2016-17)
	51.2	75.00	61.16	100	0.99	5.0	35.29	34.90	1	1	96.36	97.00	77.03	78.00	17.21	40	43.95	85

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2015-16)	Targets (2016-17)	Current (2015-16)	Targets (2016-17)	Current (2015-16)	Targets (2016-17)	Current (2015-16)	Targets (2016-17)	Current (2015-16)	Targets (2016-17)	Current (2015-16)	Targets (2016-17)	Current (2015-16)	Targets (2016-17)	Current (2015-16)	Targets (2016-17)	Current (2015-16)	Targets (2016-17)
	81.1	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2015-16)	Targets (2016-17)	Current (2015-16)	Targets (2016-17)	Current (2015-16)	Targets (2016-17)	Current (2015-16)	Targets (2016-17)	Current (2015-16)	Targets (2016-17)	Current (2015-16)	Targets (2016-17)	Current (2015-16)	Targets (2016-17)	Current (2015-16)	Targets (2016-17)
	93.96	100	95.79	100	0	20	0	20	0	0	77.47	78	2.45	10	0	25

**Storm Water Drainage Indicators**

	Coverage of storm water drainage network				Incidence of water logging/ flooding				CR No.414 Dt:24.03.2016
Benchmarks	100%				0				
	Current (2015-16)		Targets (2016-17)		Current (2015-16)		Targets (2016-17)		
	66.90		75.40		0.20		0		

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